

HEP MODULE CREDIT PROCEDURE

SECTION D - PROCEDURE

Related Policy

HEP Module Credit Policy

D.1 Procedure

Responsible	Pr	Procedure Steps		
	1	Appl	ication prior to enrolment	
Admissions		1.1	If the student indicates during their application process that they may be entitled to credit, send them an Application for Credit form.	
Student		1.2	Complete the Application for Credit as directed.	
		1.3	Send the completed form to Admissions including supporting documentation as required and stated on the form.	
Admissions		1.4	Send completed form and supporting documentation to the Academic Director.	
	2 Application after enrolment			
Student		2.1	Obtain an Application for Credit from Student Services or download a copy from the website.	
		2.2	Send the completed form to Student Services including supporting documentation as required.	
Student Services		2.3	Send completed form and supporting documentation to the Academic Director.	
	3	Asse	Assessment of application	
Academic Director		3.1	Review the Application for Credit and request any additional supporting documents required.	
		3.2	In conjunction with Academic Directorate staff, assess if the student is entitled to any credit.	
		3.3	Advise the outcome of the application as appropriate: prior to enrolment, advise Admissions after enrolment, advise Academic Support	
Admissions		3.4	If the application is received prior to enrolment, generate the Letter of Offer as required incorporating any awarded credit.	
Academic Support		3.5	If the application is received after enrolment add any credits to the student's enrolment, inform the student and adjust the Confirmation of Enrolment (CoE) for the reduced duration of the course (if applicable).	

v3.0 Page 2 of 3

Responsible	Pro	Procedure Steps \		
	4	Appeals		
Student		4.1	If not satisfied with a decision refer to the Student Grievances and Appeals Policy and Student Grievances and Appeals Procedure to lodge an appeal.	

D.2 Supporting Documentation

Related material	Location
Student Grievances and Appeals Policy	Eynesbury Policy and Procedures webpage
Student Grievances and Appeals Procedures	Eynesbury Policy and Procedures webpage

Form templates	Location
Application for Credit Form	Eynesbury Documents and Forms webpage
Student notification email template	Student services directory

Records (including completed forms)	Location
Application for Credit	Student e-file
Student notification email	Student e-file; Student management system

For retention information and disposal schedules see the Navitas Records Management, Retention and Disposal policy: https://bit.ly/20QrJEU

D.3 Version Control

Version Number	3.0
Date of Approval	06/2022
Privilege Level	Public

v3.0 Page 3 of 3